

ALERT24'S APPLICATION IN THE SECURITY SECTOR EMERGENCY PLANS

ALERT24 is the necessary solution in the security sector to ensure the operation and coordination of people or systems against routine incidents and critical situations through the implementation and control of defined Internal and External emergency protocols.

Introduction

Most security agencies (public or private) must have plans and protocols for action in the event of an emergency, and even resort to disaster preparedness and business recovery planning. Because these agencies are responsible for the safety of a large number of individuals who do not normally have emergency preparedness or training at any time, effective planning plays a crucial role in the prevention of major emergencies; As well as protocols that allow to maintain an order and a defined action in crisis situations.

The control of risks and threats (Economic, Technological, Structural, Criminals, Climatic, etc.) and the effective communication of information in emergency situations are key when executing the Action Plans of these sectors.

Emergency plans and risk classification

Through an analysis aimed at identifying and classifying the risks and threats, these economic sectors determine the Internal and External Emergency Plans whose manuals contain all the information necessary to control each type of emergency within the public facility and commercial areas that may be affected.



Fig. 1- Armed security guards

Security Sector

The "Duty of care" is the fundamental concept in which every agency in the security sector should be governed. Emergency preparedness is a central, even critical, issue for the security sectors and, more importantly, in containing crisis situations once they emerge; Good planning can also lead to early intervention that solves small, localized crises before they become serious emergencies that threaten the general public.

The lack of effective preparedness to respond to emergencies can, in the event of a large-scale crisis, make it worse than necessary. The training of security personnel in any agency (public or private) should be applied with greater care and emphasis in this sector, since they are responsible for safeguarding the security of the public they serve.

The large number of people to be attended to, generates a high need for preparation and protocols to maintain order and action defined in crisis situations; Daily incidents such as violence and robbery, in both public and private areas, must be effectively prevented and counteracted by the public.

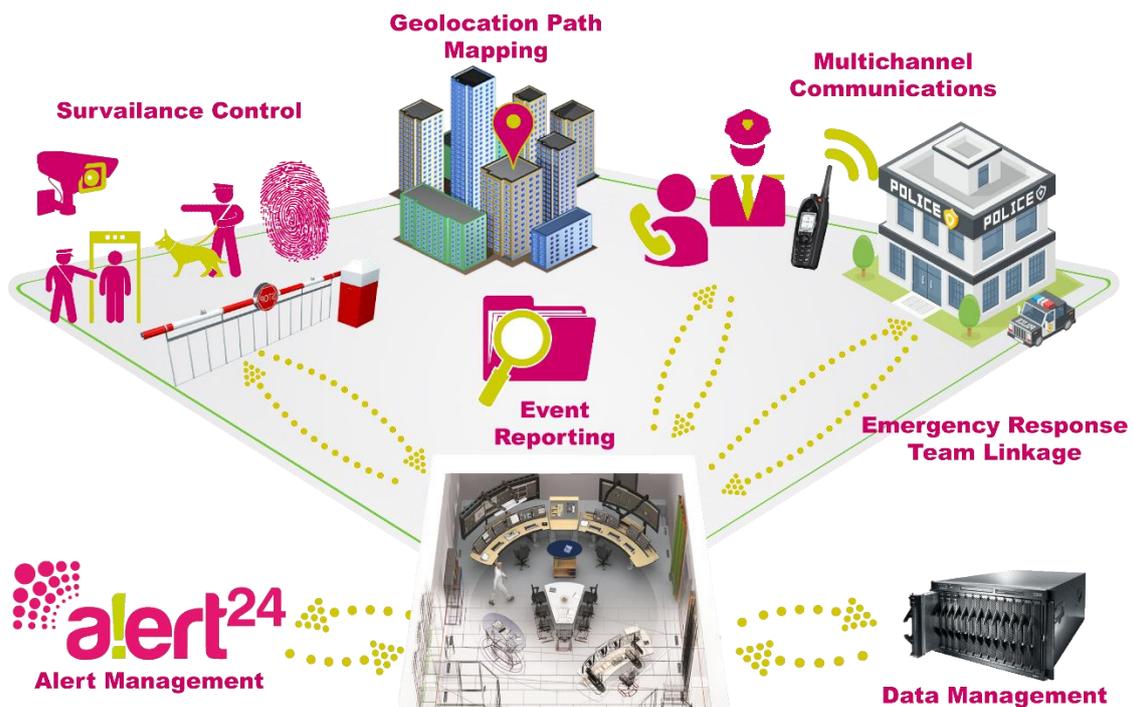


Fig. 2- ALERT24 Integration in emergency plans

ALERT24 Application

ALERT24 offers the ideal solution for early reaction and communication in crisis situations in these phases, allowing our clients to maintain the level of security, protection of people and critical infrastructures, as well as business continuity, within the objectives of corporate and environmental responsibility defined in the enterprise.

ALERT24 is the necessary tool for Security and Risk managers since it allows the representation of different emergency situations in a hierarchy of cases, communication of the necessary information in a massive and automatic way, measuring and analyzing the different incidents (real and post-incident) allowing to monitor and improve future security plans.

ALERT24 has different functionalities and modules that help to carry out all the activities described above during an emergency:

- ❖ Alert manager (cases) according to priorities.
- ❖ Activation of alerts and emergency messages by telephony, radio or plant loudspeakers to groups, managers, employees or other organizations.
- ❖ Reception of geodetic data by telemetry to activate alerts.
- ❖ Geo-positioning of security and protection resources.
- ❖ Evacuation plan and guide for workers.
- ❖ Coordination with external protection services.
- ❖ Sala de crisis y conferencias virtual.
- ❖ Drills Execution.
- ❖ ICE Employee Sheet
- ❖ Telephone or digital information line.
- ❖ GIS Integration.

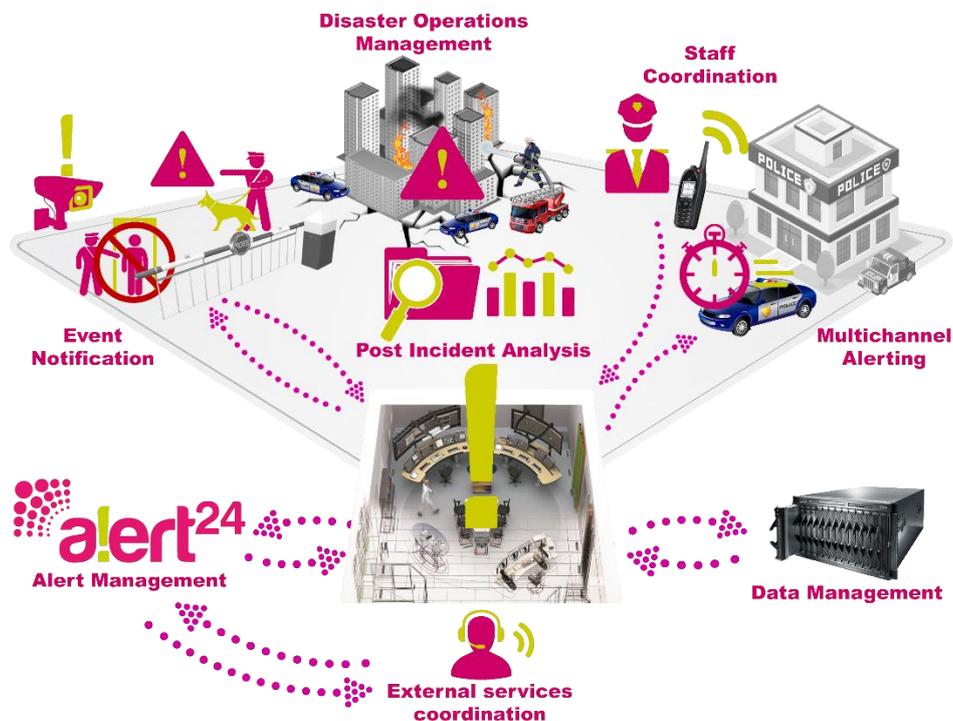


Fig. 3 - ALERT24 as communication platform in emergency situations